



Homeland
Security

Fact Sheet

National Coordinating Center

Purpose: The National Coordinating Center (NCC) is an industry and Government staffed organization that assists in the initiation, coordination, restoration, and reconstitution of national security and emergency preparedness (NS/EP) telecommunications services and facilities under crisis or emergency conditions.

Background: In 1982, the President's National Security Telecommunications Advisory Committee (NSTAC) recommended the government establish a mechanism by which the telecommunications industry and Federal Government representatives could coordinate initiation and restoration of NS/EP telecommunications services. In 1984, the NCC commenced operations. Since that time, the NCC has responded to a full range of emergencies—from catastrophic hurricanes and other natural disasters to terrorist attacks and wartime activities.

The NCC is part of National Communications System (NCS) in Arlington, Virginia. Full-time telecommunications industry and Government representatives staff the NCC and serve as liaisons with their parent organizations. The cooperation fostered between the telecommunications industry and the Government in the NCC has provided an operational focal point for all Government/ industry NS/EP telecommunications response across the spectrum of emergencies.

Highlights:

- ❑ Throughout Hurricanes Katrina, Wilma and Rita, the NCS/NCC, as ESF #2 lead, facilitated Industry and government coordination to provide federal, state and local government entities in the affected regions with communications connectivity, such as:
 - Provided mobile and satellite communications systems and equipment
 - Provided commercial emergency mobile assets
 - Issued GETS cards, WPS cellular phones and assisted with over 1500 TSP requests; &
 - The NCS assisted Industry in the facilitation of access, security and fuel priorities for the recovery of the communications infrastructure.
- ❑ During the recovery efforts following the terrorist's attacks of September 11, 2001, the NCC provided national and regional level support for response and recovery efforts to government and industry organizations and personnel. The NCC prioritized the communications assets, and restoration efforts, thereby ensuring NS/EP telecommunications needs and national priorities were met. A major accomplishment was ensuring the successful opening and continued operation of the financial markets.

- ❑ In support of Presidential Decision Directive 63 (PDD-63), the NCS designated the NCC an Information Sharing and Analysis Center (ISAC) for the telecommunications sector. In June 1999, NSTAC concurred with that designation. The ISAC achieved initial operating capability March 1, 2000.
- ❑ The NCC served as the collection point for network status for the telecommunications industry during the Year 2000 (Y2K) rollover. Over 80 companies nationally and internationally provided status updates into a Y2K database located in the NCC.
- ❑ **Industry Representatives (as of 03/07/2008)** – Alcatel-Lucent, Americom, Association of Public-Safety Communications Officials – International, Inc. (APCO International), AT&T, Avici Systems, Inc., Boeing, Cellular Telecommunications & Internet Association (CTIA), Cisco Systems, Cincinnati Bell, Comcast Cable, COMPTEL, Computer Sciences Corporation (CSC), Cox Communications, EDS, EutelsatAmerica, Global Crossing, Globalstar, Inmarsat, Intelsat, Internap, Intrado, Juniper Networks, Level 3 Communications, Lockheed Martin, McLeod USA, Mobile Satellite Ventures, Motorola, National Association of Broadcasters, New Skies, Nortel Networks, Northrop Grumman, Qualcomm, Qwest Communications, Raytheon, SAVVIS, Inc., Science Applications International Corporation (SAIC), Sprint-Nextel, Telecom Industry Association (TIA), T-Mobile, Time Warner, United States Telecom Association (USTelecom), USA Mobility, VeriSign, Verizon, Verizon Business, and Verizon Wireless.
- ❑ **Federal Participants (as of 3/07/2008)** – Department of State, Department of Defense, Department of Commerce, Department of Energy, Department of Homeland Security, Federal Communications Commission, Federal Emergency Management Agency (part of the Department of Homeland Security), Federal Reserve Board, and the General Services Administration.
- ❑ **Contact Information:** Additional information may be obtained by contacting the Manager, NCC.
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